



# PUT YOUR **BUSINESS** AT THE CENTER OF THE SHIPPING WORLD.

Gain access to essential shipping tools and helpful tutorials.

[www.dhl-welcome.com](http://www.dhl-welcome.com)

DHL Express  
1 800-CALL DHL  
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[www.dhl-usa.com](http://www.dhl-usa.com)

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# 120,000 GLOBAL DESTINATIONS. 31,000 VEHICLES. 100,000 EMPLOYEES. WELCOME TO THE CENTER OF IT ALL.

With DHL Express, international shipping is fast, accurate and always reliable. Your global shipping needs will be met by a team of Certified International Specialists. Below you'll find a brief overview of what you'll need to know to start shipping with DHL. For more detailed information, please visit [www.dhl-welcome.com](http://www.dhl-welcome.com). There you can explore in-depth shipping tutorials, enjoy enhanced online tools and personalize your shipping preferences to fit your business needs.

## 1 GET STARTED

Your business has unique demands and priorities. Accessing your account online provides you with convenient options for personalizing and automating the shipping services that your company values most.

### Online you can:

- Create automated shipping preferences
- Import your address books
- Personalize your business profile
- Access online tools like DHL WebShip and more

## 2 MAKE A SHIPMENT

Whether you are importing, exporting or both, with our online shipping services, your documents and packages arrive the only way DHL knows how—on time.

### Online, learn about:

- Export and import services: ship with guaranteed next day delivery\*
- DHL Same Day Services: door-to-door delivery of most time-critical materials
- Trade Automation Service: access to detailed costs and Customs requirements
- Free shipping supplies, rate calculators and more

## 3 TRACK A SHIPMENT

From origin to destination, our state-of-the-art monitoring systems give you instant access to your shipment's progress anytime, anywhere.

### Online tracking

Use the tracking feature on [www.dhl-usa.com](http://www.dhl-usa.com) to view shipment status by tracking number or reference number. You can track up to 25 shipments at one time.

### DHL ProView®

Our proprietary web-based tool provides you fast, detailed and real-time tracking for up to 2,000 account numbers.

## 4 BILLING AND INVOICES

DHL can help you streamline and automate your billing process. We make it easy to trade in your paper invoices and implement our electronic invoicing and remittance tools.

### With Online Billing you can:

- Receive email notification of new invoices
- View invoice and shipment details
- Pay invoices from work, from home, from anywhere
- Review payment history

## 5 TOOLS AND TUTORIALS

From Argentina to Zambia, anything you need to know about shipping with DHL today is featured in your online Customer Resource Center. It's packed with in-depth tutorials and time-saving tools.

### Learn how to:

- Pack and prepare a shipment
- Calculate detailed rate quotes
- Review payment history
- Navigate Customs requirements accurately
- Customize your shipping preferences and more

Gain access to essential shipping tools and helpful DHL tutorials at [dhl-welcome.com](http://dhl-welcome.com)